

IIF Behaviours for Building Trust

1. Listen First
2. Talk straight
3. Demonstrate Respect
4. Create Transparency
5. Practice Accountability
6. Right Wrongs
7. Show Loyalty
8. Keep Commitments
9. Extend Trust



Share your knowledge about IIF Behaviours



Clarifying LPS in an IIF World

Incident and Injury Free defines the way we need *to be in all things we do* in order to realize the safest possible workplace:

- Care and concern for people is paramount
- Never compromising people's safety or well being
- Being compassionate *with accountability*
- Active listening to both understand and to include others' perspectives
- Inspiring others to be their best
- Build Trust
- Willingness to have difficult conversations with the right people at the right time with dignity and respect
- *Never* about the numbers (OSHA recordable injuries, DAFWR, etc.)...even one injury is unacceptable
- *An effort owned by everyone to realize the vision*

Loss Prevention System is a one of the things we do...*a tool we use*, that helps capture opportunities to improve and fine tune our focus in areas that can make the a difference in the prevention of injuries and incidents:

- Focuses on risk awareness to prevent incident and injuries
- Process designed to create conversation opportunities for risk identification and coaching
- Data oriented to provide accurate focus areas and benchmarks for actions
- Tracking system numbers is critical for creating accurate focus for what is going well and for improvement opportunities.
- Numbers focus is on leading indicators for prevention, not "trailing" safety performance
- *An effort owned by everyone to realize the vision*